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Author William Albert
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A review of Beyond the Usability Lab: Conducting Large-Scale Online User Experience Studies By Bill Albert, Tom Tullis, Donna Tedesco. Morgan Kaufmann, 2010. In 2008, UXMagazine devoted an issue to remote usability testing guest edited by Tomer Sharon. As managing editor at the time, I confess to having had a rather skeptical view of the value of remote testing.

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